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COMPANY DATA

CAGE 9Q5Z2
UEI LQKTFZMD19B3

NAICS

541519

Other Computer Related Services

SERVICES

Managed Services Web Hosting
Website Maintenance
Statistical Reporting

ENVIRONMENTS

Federal Law Enforcement
Remote Service Delivery

CASE STUDY · HOMELAND SECURITY

Managed hosting of seized-domain notices and visitor reporting for a DHS intellectual property enforcement program

Provided managed hosting for the government notices displayed on domains seized in intellectual property enforcement actions, with visitor data retrieval and monthly statistical reporting to the agency.

CLIENT

Federal law-enforcement intellectual property enforcement program (DHS)

2 Option Years Exercised

REQUIREMENTS

- Operational need.** As part of its enforcement against intellectual property theft and counterfeit distribution, the program required hosting for the seizure banners shown to visitors of seized domains.
- Delivery model.** All services were performed remotely from Arayna's Frisco, Texas location.

SOLUTION DELIVERED



Seizure notice hosting

Hosted the seizure banner sets as a managed service and provided technical support for their use and for the associated public service announcements.



Seized-site maintenance

Maintained the seized and shut-down websites associated with the program's enforcement actions, alongside the hosted banner pages.



Visitor data retrieval

Retrieved data on visitors to seized domain names for use in agency reporting.



Monthly statistical reporting

Compiled the retrieved visitor data into the required reports and delivered them to the agency for each monthly reporting period.

DELIVERY ASSURANCE

- ✓ Statistical and monthly reports built to the customer's written specification of required data.
- ✓ Single point of contact accountable for end-to-end service delivery.