

COMPANY DATA

CAGE 9Q5Z2
UEI LQKTFZMD19B3

NAICS

541513

Computer Facilities Management
Services

SERVICES

SCADA Sustainment

Software Licensing

Server and Database Maintenance

Patch Management

TECHNOLOGIES

Trihedral VTScada

Utility SCADA

ENVIRONMENTS

High-Voltage Distribution

Water and Wastewater Plants

CASE STUDY · DEFENSE

VTScada licensing and software and hardware support for the high-voltage distribution SCADA at MCAS Cherry Point

Maintained VTScada license currency and sustained the SCADA servers and databases that monitor and control utility systems at a Marine Corps air station across a 12-month term.



CLIENT

U.S. Marine Corps, Marine Corps Installations East, Marine Corps Air Station Cherry Point, Public Works Division, North Carolina

12 months Licensing and support term completed

REQUIREMENTS

- Operational need.** The Public Works Division relied on VTScada to monitor and control the station's high-voltage electrical distribution and required current SupportPlus licensing.
- Technical support.** Beyond licensing, the division required software and hardware support for the VTScada system.

SOLUTION DELIVERED



License currency

Renewed the station's VTScada licenses at the SupportPlus level for the full period of performance.



Server and database sustainment

Managed, patched and updated the VTScada servers and associated databases, configurations and backups for the water and wastewater plants and high-voltage distribution.



Fault resolution

Troubleshoot system faults to maintain the SCADA in a licensed, operational and secure state.